



VILLANOVA  
UNIVERSITY  
Falvey Memorial Library

# FALVEY MEMORIAL LIBRARY STRATEGIC PLAN 2021-2025

## MISSION

Falvey Memorial Library supports research, teaching, and learning at Villanova University while advancing global scholarship and the common good in collaboration with our community and partners. In pursuit of this mission we:

- Enable discovery of, access to, and stewardship of a vast array of scholarly resources
- Cultivate and share a broad range of staff knowledge and expertise
- Provide exceptional spaces for study, reflection, learning, knowledge creation, and academic collaboration
- Generate engaging educational and cultural programming
- Preserve the University's history and intellectual contributions
- Foster a welcoming and inclusive environment

## VALUES

### OPENNESS

We believe that broad sharing of information, ideas, knowledge, skills, and tools benefits society by enabling information equality, facilitating life-long learning, and driving innovation. We support and encourage open access publishing, open content, and open source software. We strive to make our resources accessible to all. We promote the open exchange of ideas and transparency in communication and decision-making.

### INCLUSION

We believe that exposure to diversity is essential for education and personal growth. We support and encourage exploration of different viewpoints through respectful discourse and in the composition of our collections. We strive to make the library a place where all feel welcome. We contribute to the creation of a caring community in the spirit of Villanova University's Augustinian values.

### EXCELLENCE

We believe that a community committed to shared values builds an outstanding organization. We support and encourage the growth of talent and expertise through professional development and collaboration. We strive to provide exceptional services for our community. We embrace change to create opportunities for transformational success.

## GOAL 1 – ADVANCE RESEARCH AND SCHOLARSHIP

*Support the existing and emerging research needs of faculty, graduate students, undergraduate students, and other scholars; shape and promote intellectual inquiry through services and collections*

### OBJECTIVES WITH KEY OUTCOMES

#### A. ENHANCE FRAMEWORK AND SERVICE PORTFOLIO FOR SCHOLARLY COMMUNICATION

- Deliver strategic services to facilitate research
  - a. Conduct a benchmark analysis of collections among peer R2 institutions
  - b. Reshape research services portfolio to better meet campus needs
  - c. Implement campus-wide ORCID deployment
  - d. Increase community awareness of Falvey services and collections
- Enable the exploration of emerging research and scholarly communication landscapes
  - a. Perform an environmental scan of campus research and scholarly communication service needs
  - b. Design services to support new areas and forms of research and scholarship
  - c. Pilot digital scholarship lab

#### B. PRESERVE THE INTELLECTUAL OUTPUT AND HISTORY OF THE UNIVERSITY

- Champion policies and procedures for collecting, preserving, and sharing Villanova produced content
  - a. Institute archival records retention outreach program
  - b. Propose process for collecting faculty monographs and articles and changes to policies as needed
- Facilitate next-gen repository solutions for intellectual output and digital archival material
  - a. Provide institutional repository to make available and preserve VU scholarly publications and research data
  - b. Explore viability of establishing the library as the repository of record for theses and dissertations
  - c. Establish system to ingest, retain, and preserve VU digital archives

## GOAL 2 – TRANSFORM LIBRARY PHYSICAL SPACES

*Renovate facilities so the Library is positioned to support education and research now and in the future.*

### OBJECTIVES WITH KEY OUTCOMES

#### A. IMPROVE FALVEY SPACES TO INFORM FUTURE RENOVATION

- Evaluate interiors
  - a. Experiment with furnishings and design materials in targeted places
  - b. Assess use of public areas
- Augment building operations
  - a. Generate proactive building maintenance plan in collaboration with Facilities Management
  - b. Create library signage to improve wayfinding and awareness prior to and during renovations

## B. ADVANCE LIBRARY MASTER PLAN

- Plan for occupied building construction
  - a. Devise staged plans for collection access and services while under construction
  - b. Design occupancy scheme for phased renovation
  - c. Craft renovation communication plan to VU community
- Support fundraising for major renovation
  - a. Collaborate with University Advancement
  - b. Initiate marketing and donor development plan

## GOAL 3 – ENABLE PERSONAL GROWTH OF VU COMMUNITY MEMBERS

*Create a welcoming, energetic, and resource-rich environment dedicated to the continuous development of the whole person rooted in the Augustinian Catholic intellectual tradition.*

### OBJECTIVES WITH KEY OUTCOMES

#### A. FOSTER AN INCLUSIVE ENVIRONMENT

- Grow collections reflecting voices and experiences of minoritized communities and covering topics such as gender, race, disability, sexuality, global justice, and other power imbalances
  - a. Assess current financial commitment to DEI materials
  - b. Expand DEI collections
- Implement a strategy for diversity, equity, and inclusion for Falvey
  - a. Perform environmental scan of DEI activities in academic libraries and at VU
  - b. Develop DEI initiatives

#### B. PROMOTE PROFESSIONAL DEVELOPMENT AND LIFE-LONG LEARNING

- Empower the lifelong learning of the community
  - a. Deliver and market online services to support life-long learning
  - b. Investigate feasibility of providing alumni remote access to a subset of electronic resources
- Offer significant opportunities for staff professional development
  - a. Encourage and support external professional engagement
  - b. Provide staff with leadership development opportunities in committees, working groups, etc.

#### C. STRIVE AND ADVOCATE FOR MORE EQUITABLE ACCESS TO INFORMATION

- Craft a strategy to promote openness and equitable information access
  - a. Champion and facilitate faculty Open Access policy exploration
  - b. Perform environmental scan of Open activities in academic libraries and VU
  - c. Develop Open initiatives
- Ensure long-term sustainability of the open source VuFind software
  - a. Establish new organizational home for VuFind
  - b. Grow VuFind community

## GOAL 4 – DEVELOP LIBRARY ORGANIZATION

*Cultivate innovation and engaged professionals that can excel in a continually evolving environment*

### OBJECTIVES WITH KEY OUTCOMES

#### A. CREATE A CULTURE OF EXCELLENCE

- Improve the management of collections through new technology, partnerships, and procedures
  - a. Transition from Voyager ILS to new library services platform
  - b. Implement RFID for general collections
  - c. Migrate digital library to new sustainable software
  - d. Update disaster plan
  
- Embed assessment and data-informed decision-making practices across the organization
  - a. Institute best practices for assessing services and programs
  - b. Generate standard set of metrics for the organization
  - c. Conduct community surveys
  - d. Evaluate communications and marketing portfolio to develop sustainable plan

#### B. CULTIVATE APPROPRIATE CROSS-FUNCTIONAL COLLABORATION

- Develop formal and experimental intra-organizational groups
  - a. Identify best practices for cross-functional groups
  - b. Establish DEI standing committee
  - c. Establish Digital Scholarship working group
  - d. Establish Open working group
  
- Strengthen collaboration with VU community and partners
  - a. Raise the profile of the Library as a collaborative partner
  - b. Increase partnership with law library
  - c. Build a sustainable digital scholarship program